

KIOSK CHECK IN INSTRUCTIONS

Thank you for choosing to stay with us.

For Pre-booked rooms:

If you have pre-booked to stay with us, please enter your last name and phone number/Booking number provided at the time of booking and follow the instructions on the screen to check in. Our 5 digit booking number or third party booking number given by Booking.com etc should work too. Please check you use the correct phone number saved in your booking app etc.

Make sure you follow the prompt on the screen and while making payment remove credit card when asked to do so, otherwise the screen will freeze.

The machine ONLY accepts Visa/Mastercard credit card. THE MACHINE DOESN'T ACCEPT CASH, EFTPOS OR DEBIT CARDS.

To book a room now:

If you are booking now to stay for tonight and beyond, please select room carefully, as you cannot get a refund just because you do not like the room. If you need two separate beds for 2 guests, please choose a 1 bedroom unit. You must select a pet friendly room, if you have a pet on you. Penalty for taking pet in a non-pet friendly room is \$100. Pets must be taken out for walk and must always be on leash at all times. Pets are not allowed on beds or couches. **ONLY** Rooms 1, 2 & 3 are pet friendly rooms!

On check out, please leave the key in the room and lock the door.

WiFi Code is available in the guest information book.

Check out time : Before 10 am.

Enjoy your stay!!